

LEADERSHIP SKILLS

Introduction:

The programme is designed to enable personnel at all levels to attain and maintain results through people. Ensuring a motivated and highly committed workforce.

Objective:

The programme will ensure delegates will be able to appreciate the functions of a leader in maintaining the balance between achieving the task and developing the individual, understand how a leader should behave in order to build an effective team and to deal with human relation problems logically and objectively.

Programme Synopsis:

- Definition of a Leader
- Implications for Leaders
- Characteristics of a Leader
- Leadership styles
- How to become an effective Leader
- Delegation
- Motivating Employees
- Summary & Review

Delegates will be expected and encouraged to take part in:

- Discussion
- Practical exercises in leadership
- Syndicate and individual work
- Case studies
- Preparing an action plan to be implemented on their return to work

Duration: Two (2) Days

Course Code: TSCL1

Certification: Training Solutions 2000