

ISO 9001:2000 – AUDITING

Introduction:

The programme will identify the background of the ISO9001:2000 Quality Management System and the reason for a process approach. New auditors will learn how to conduct an Audit and existing auditors will have the opportunity to reinforce existing Auditing Skills.

Objective:

To give delegates the confidence to interpret the quality principles of the new standard and to identify the most appropriate implementation approach. Delegates new to auditing will learn how to conduct an audit whilst existing auditors will have the opportunity to improve and develop their current auditing skills. Delegates will be able to use what they learn to improve management of their affairs.

Programme Synopsis:

Day One:

- ISO9001:2000 – A Process Approach
- Requirements and Key Factors of the New Standard
- Auditing to a New Standard – Effective Techniques
- The People Factor
- Case Study
- Check Lists
- Group audit exercises

Day Two:

- Audit Planning & Execution
- Documenting Non-Conformance
- Audit reporting
- Mock Audit
 - Develop audit plan
 - Perform the audit
 - Report on audit results
 - Feedback on audit results
 - (Using your current system, if preferred)
- Setting Objectives & Targets for Business Improvements

Duration: Two (2) Days

Course Code: TSCQA9001

Certification: CIEH