

QUALITY AWARENESS

Introduction:

This one day programme is aimed at new starters or existing employees who are unaware of the quality management system and the importance of quality.

Objective:

Delegates will gain a better understanding of his/her role in establishing and maintaining quality for the company's product or services to ensure customer requirements are met.

Programme Synopsis:

- The concept of Quality
- The importance of Quality Control
- Meeting Customer Requirements
- Achieving Quality
- ISO 9001 role in Quality
- The principles governing the ISO Standard for Quality Management System
- Key points to implementing a Quality System

Duration: One Day

Course Code: TSCQAW

Certification: Training Solutions 2000